

MH Cure Installation procedures

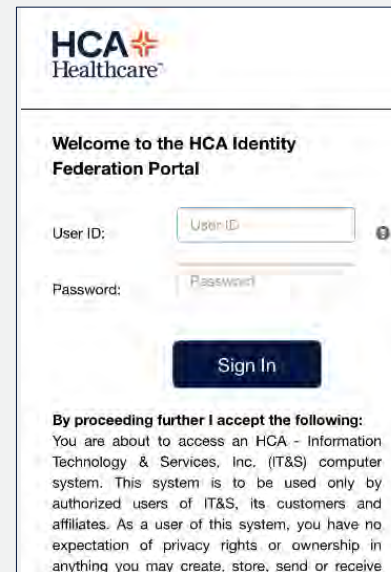
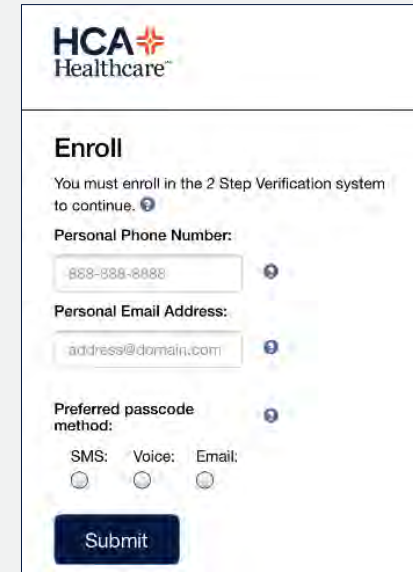
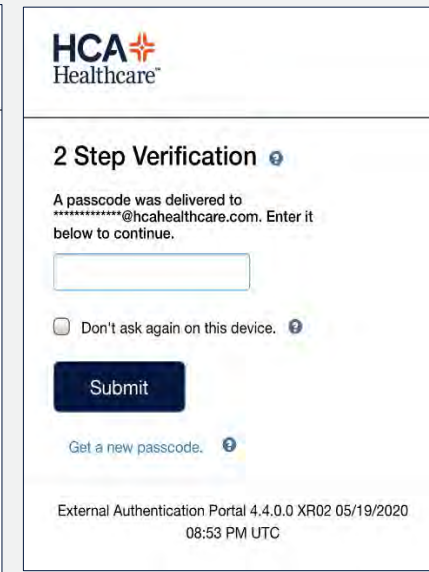
Step 1

- A user's device must have at a minimum a 4-digit PIN for their device with no ascending, descending or repeating characters & not be jailbroken.
- Manually type in the below web address into your web browser(**Safari recommended**). User must open the link on the device they are installing MH-CURE on.
- <https://appstore.hcahealthcare.cloud>
- [Or view the below image in your Camera app to be automatically directed to the website:](#)



Step 2

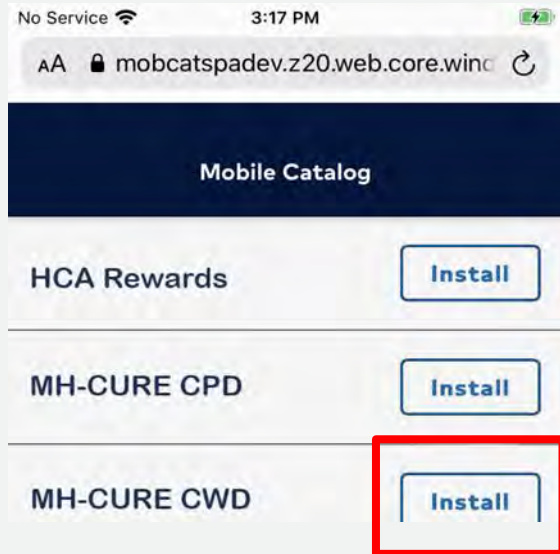
- User will be prompted to complete Ping Federate and Multi-factor Authentication requirements(passcode sent via email or text message).

The screenshot shows the 'Welcome to the HCA Identity Federation Portal' page. It features the HCA Healthcare logo at the top left. Below the logo, there are two input fields: 'User ID:' and 'Password:'. A blue 'Sign In' button is positioned below these fields. At the bottom, there is a section titled 'By proceeding further I accept the following:' followed by a paragraph of terms and conditions regarding system access and privacy.The screenshot shows the 'Enroll' page. It starts with the HCA Healthcare logo and a heading 'Enroll'. Below the heading, there is a message: 'You must enroll in the 2 Step Verification system to continue.' followed by three input fields: 'Personal Phone Number:', 'Personal Email Address:', and 'Preferred passcode method:'. The 'Preferred passcode method:' section has three radio button options: 'SMS:', 'Voice:', and 'Email:'. A blue 'Submit' button is at the bottom.The screenshot shows the '2 Step Verification' page. It features the HCA Healthcare logo and a heading '2 Step Verification'. Below the heading, there is a message: 'A passcode was delivered to *****@hcahealthcare.com. Enter it below to continue.' followed by a text input field. Below the input field is a checkbox labeled 'Don't ask again on this device.' and a blue 'Submit' button. At the bottom, there is a link 'Get a new passcode.' and a footer with the text 'External Authentication Portal 4.4.0.0 XR02 05/19/2020 08:53 PM UTC'.

Enrollment Workflow

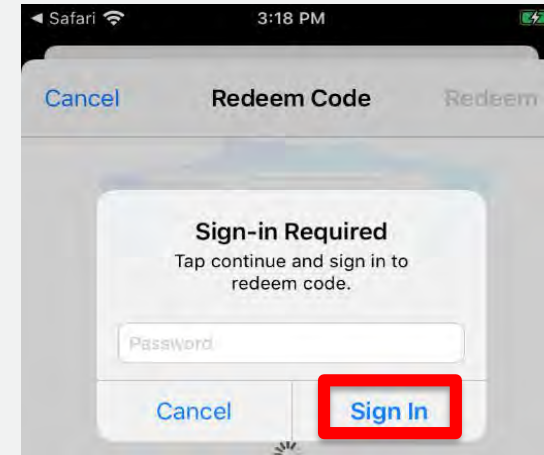
Step 3

- Select **Install** for the app (**MH-Cure CWD**)
- *Users may have multiple versions of MH-CURE if the user has been added to multiple Custom App Store groups.*



Step 4

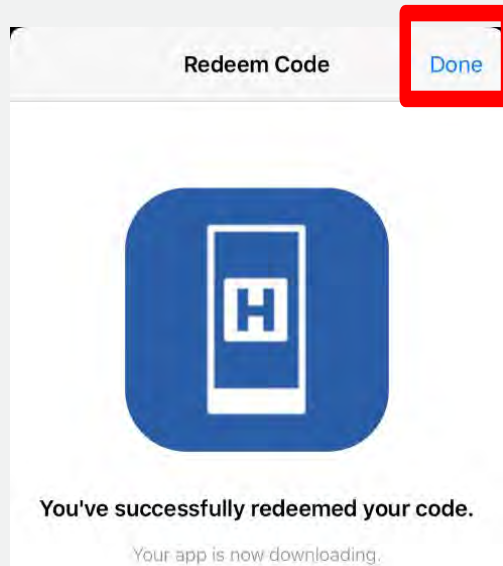
- User will enter iTunes/iCloud Account password and select **Sign In**.



Enrollment Workflow

Step 5

- MH-CURE app will install on user's home screen. Select **Done**, and navigate to iPhone apps.
- It can take a few minutes for the below screen to appear, if after a few minutes the screen is just blank - make sure you are using the Safari web browser(if not repeat procedure using Safari web browser)



Step 6

- The apps will download to your iPhone screens.
- Once downloaded open the MH Cure App.
- If unable to logon with your personal user ID and password, try this logon ID first: **cwd-ss0** (there is no password)

